itdesign

Zollner

Clarity at Zollner Elektronik AG

Multi-Project Management • itd Advanced Resource Planning • Proof of Concept

Solution used: Clarity, itd Advanced Resource Planning

Use cases: project, project portfolio, and resource management

In use since: 2019

Interfaces: SAP HCM, SAP CATS, SAP FI/CO, Single Sign-on

Deployment: globally, in all divisions

About Zollner Elektronik AG

Complex mechatronic systems, from development to after-sales service: As a partner to leading global organizations, as well as small and mid-size businesses, Zollner Elektronik AG offers system solutions that cross sectorial divides along the entire product lifecycle. The family-owned company with its headquarters in Zandt is Europe's market leader in the Electronics Manufacturing Services sector.

- Mechatronics service provider
- ~ 13,000 employees
- Zandt, Germany
- Founded in 1965
- zollner-electronics.com

The Challenge: Creating a Single Point of Truth

- Implementation of a multi-project management process to get a clear overview of all projects and to implement initiatives in a targeted manner
- Replacement of tools, such as MS Excel, MS Word, and MS Project, which had reached their limits
- Searching for a software solution for mapping cross-divisional project, project portfolio, and resource management

Use of Clarity across the Company in All Divisions and for All Types of Projects

- Implementation of Clarity as a mature, industry-independent software with a very wide range of use cases at all divisions of Zollner Elektronik AG
- Clarity's range of features and the customization options as an important basis for the cross-divisional rollout of the software
- Clarity as a Single Point of Truth and core system for creating, monitoring, and managing projects and project portfolios
- Mapping of different types of projects in Clarity, from classic IT to construction, organizational and to various customer projects
- Use of the Hierarchy and Roadmap module for transparently illustrating the link between projects and strategy
- Rooting of Clarity right up to the management level: as a reporting tool and as the basis for decisions regarding the company portfolio
- Intensive use of the itd Advanced Resource Planning add-on in some units for efficient resource planning

Proof of Concept and a Committed Project Team as Success Factors of Implementation

- Proof of Concept as a trust-building test run for both the software and the service provider
- Time savings thanks to the ability to adopt many processes from the Proof of Concept to the productive system
- Constant and committed project teams on both sides as another success factor
- Solution-oriented consulting approach, open communication, and agile procedure as an important basis for a good collaborative relationship with itdesign

"We didn't just want a contractor to install the software, but rather a partner who could weigh the different options and make recommendations. It is not just for this reason why we are happy that we went with itdesign."

Josef Zellner • Director Multi Project Management • Zollner Elektronik AG

Read now the detailed interview with Josef Zellner from Zollner:

↗ Read interview